



## Achieving Success during Chapter Leadership Transition

Cindy Fischer  
President  
North Dakota HFMA

 Catholic Health Initiatives  
*Imagine better health.™*

## The Situation

- September 2, 2015 – President resigned due to job change – outside industry
- September 4, 2015 – Vice-president/Program Chair resigned due to job change – unable to meet time commitment
- Per bylaws, President-elect becomes President

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2

## The Strategy

- President-elect
  - Past President agreed to fill this role for the remainder of the year
  - Elect new President-elect for 2016-2017
- Vice-president/Program Chair – Decided not to fill due to the work involved (not fair to throw someone into this mid-year)
- All Hands on Deck! Asked for Commitment from Board members to help fill in where needed

## Education – The Biggest Gap

- Goal – Meet National goal of 16.2 hours/member (already cancelled a one-day event in June)
- Two Education Events
  - Revenue Cycle (November)
  - Reimbursement Institute (February)
- Asked Board members to be event leads, site leads, and take on other responsibilities for the event (i.e. registrations, handouts, presentations, and surveys)

## The Results

- Education
  - Achieved 19.4 hours/member
  - Silver Award
- Membership Growth and Retention
  - Ended year with 153 members (goal – 143)
  - Platinum Award
- Certification
  - 4 members certified in last few months of year
  - 9.8% certified (goal – 7.5%)
  - Bronze Award
- Achieved 100 points on CBSC!

What questions do you have?